



Another year has passed, and so very quickly. I have extended my range of services and can now support companies just like a language school, at competitive fees and with good quality teaching. I am looking forward to many new projects in 2010 and hope the New Year will be very exciting for all of you, too. With this newsletter I'm hoping to give you yet another brief insight into the English language, once more in telephoning, and of course Christmas.

*Wishing you and your family Happy Holidays
and a Happy New Year 2010*

A Christmas Quiz

- 1) What is a Christmas Pudding?
 - a) crème mixed with fruit
 - b) a traditional hot cake made with dried fruit and rum
 - c) a Christmas game played on Christmas Eve

- 2) What is a nice Christmas decoration in green and red?
 - a) holly
 - b) Christmas tree
 - c) candles

- 3) A carol is a...
 - a) beautiful doll (Puppe)
 - b) a small child
 - c) a Christmas song

- 4) A Christmas cracker is a...
 - a) paper tube (Röhre) with small toys and sweets inside which makes a loud noise and pops open when you pull its ends.
 - b) a Christmas popsong
 - c) a Christmas joke



Can you unscramble these Christmas words?

hucrhc _____

stnaa lcsuae _____

yfmila _____

dreirene _____

cdlean _____

reeptnss _____



Telephoning in English

Put the telephone call in the right order (solutions at the end).

- A Sure, what's your telephone number?
- B Smith Ltd. How can I help?
- C Hello, I'd like to speak to Mr Smith, please.
- D Hold on Ms Tomberg, I'll put you through.
- E Of course, my name is Nicole Tomberg.
- F I'm sorry there is no answer. Can I take a message?
- G Yes, please. Could you ask him to call me back?
- H May I ask who's calling?
- I It's 0049-6721-984708.
- J I'll let him know. Thanks for calling.
- K Thank you. Good-bye.



Tip: When you speak English, remember your "please", "thank you" and "you're welcome".

Fill the gaps

- 1 Could you please put me _____ Ms Smith?
 - 2 I'm sorry, she isn't _____ the moment.
 - 3 Could you connect me _____ Mr Miller, please?
 - 4 I'm afraid he is not _____ his desk _____ the moment.
 - 5 I'd like to speak _____ Mr Baker, please.
 - 6 I am very sorry but he's busy _____ another line.
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Englischkurse für Winzer, Gastronomen, Mitarbeiter der Touristikbranche und Interessierte

Englischkurs für Winzer: DLR Neustadt an der Weinstr. Englischaufbaukurs "English for winegrowers - wine & food", 28. und 29.09.2010, Anmeldung Frau Weick, 06321-671310

Englischseminar "Telefonieren und Emails für Winzer", 26. und 27.02.2010 beim DLR Bernkastel-Kues. Anmeldungen an Tel. 06531-956412

Aufbau- und Konversationskurs Englisch für Winzer und Gästeführer DRL Oppenheim, 12. und 13.03.2010, Anmeldungen an Tel. 06133/ 930-329

Basiskurs "Weinproben auf Englisch" für Mitarbeiter der Weinbranche, Winzer und Gästeführer, Oppenheim, 19. und 20.02.2010

"Reklamationsmanagement auf Englisch" Campus Geisenheim, 05.02.2010, Anmeldungen über die Website der Campus GmbH.

"Reklamationsmanagement auf Englisch", DLR Oppenheim am 16.04.2010

"Telefonieren und Emails für Winzer" Intensivseminar in Oppenheim am 27.04.2010

Übersetzungsspecial zwischen den Jahren (dafür gibt es kein besonderes Wort auf Englisch):
Für Ihren Übersetzungsauftrag, den Sie mir zwischen den Jahren erteilen, erhalten Sie einen Sonderpreis. Lassen Sie sich ein Angebot machen! (nach Verfügbarkeit)

Solutions:

A Christmas Quiz

What is a Christmas Pudding? b) a traditional hot cake made with dried fruit and rum

What is a nice Christmas decoration in green and red? a) holly (Stechpalme)

A carol is a... c) a Christmas song

A Christmas cracker is a... a) a paper tube (Röhre) with small toys and sweets inside which makes a loud noise and pops open when you pull its ends.

hurhc church stnaa lcsuae Santa Clause

yfmila family dreirene reindeer cdlean candle reeptnss presents

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- B Smith Ltd. How can I help?
C Hello, I'd like to speak to Mr Smith, please.
H May I ask who's calling?
E Of course, my name is Nicole Tomberg.
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A Sure, what's your telephone number?
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J I'll let him know.
K Thank you. Good-bye.
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- 1 Could you please put me through to Ms Smith?
- 2 I'm sorry, she isn't in at the moment.
- 3 Could you connect me to Mr Miller, please?
- 4 I'm afraid he is not at his desk at the moment.
- 5 I'd like to speak to Mr Baker, please.
- 6 I am very sorry but he's busy on another line.

Dieser Newsletter ist eine Idee von Nicole Tomberg, um kurz und knapp in unregelmäßigen Abständen Infos und Übungen in der englischen Sprache zu bieten.
Ihre Emailadresse habe ich von früheren Kontakten gespeichert.
Ich möchte Sie keinesfalls belästigen. Falls Sie also diesen Newsletter nicht zugesandt bekommen möchten, sagen Sie mir doch bitte kurz Bescheid und ich werde Ihre Adresse aus dem Verteiler löschen.
If you find any mistakes, you may keep them. It only shows how good your English is.

